

What you'll find on

page 1 of your bill

continued:

5 Budget Plan Summary

If the account is enrolled in the Budget Plan, this section displays the following information about your Budget Plan account:

- Current Month Charges – the total cost associated with the actual amount of gas used during the billing month.
- Budget Plan Add – amount added to the current month's charges to equal your monthly Budget Plan payment amount.
- In some months, this field may be displayed as "Budget Plan Deduct." In that case, this is the amount deducted from the current month's charges to equal your monthly Budget Plan payment amount.
- Monthly Budget Plan Amount – your current monthly Budget Plan payment amount.
- Actual Charges to Date – the total cost associated with the amount of gas used since the start of the current year's Budget Plan.
- Budget Billed to Date – the total of the monthly Budget Plan billings since the start of the current year's plan.
- Plan Difference to Date – reflects the difference between the "Actual" and "Budget" amounts since the start of the current year's plan.

PO Box 4103
Burling, NY 14524
National Fuel

JOHN A DOE
100 N MAIN ST
MEADVILLE PA 16335

Account Number 1234567-89

0708

123456789
0000000000000000000011200008

Amount Due
DIRECT PAY

We will automatically deduct \$112.00 from your checking account on September 9, 2007. Your Neighbor-For-Neighbor pledge has been included in your Direct Payment.

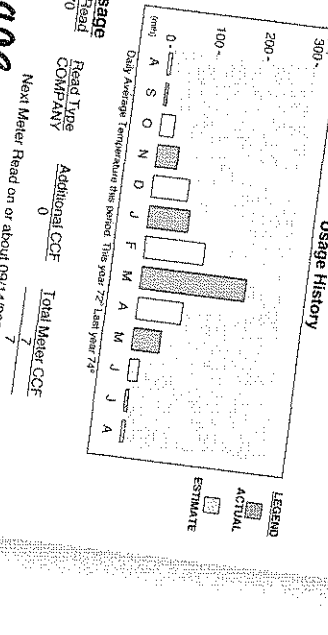
12-SH
8-19-YB6-M4-1-L14-W
JOHN A DOE
100 N MAIN ST
MEADVILLE PA 16335

FOR EMERGENCIES CALL: 1-800-444-3130

Account Summary as of August 17, 2007
(Complete detail of Current Month Charges on reverse side)
Last Month's Ending Balance 110.00
Direct Debit Payment Received -112.00
Neighbor-For-Neighbor Charitable Contribution 2.00
Balance Remaining 0.00
National Fuel Budget Plan Monthly Payment Amount 110.00
Total Account Balance 110.00

National Fuel	
Account Number: 1234567-89	Acc#
Service Address: 100 MAIN ST	
Name: JOHN A DOE	
Service Classification: 01-PA RESIDENTIAL	
General Information	
Your Natural Gas Delivery Company is:	
National Fuel Gas Distribution Corporation	
3505 VALLEY VIEW RD	
CLARK PA 16113	
Office Hours: Monday-Friday 8:30am to 4:30pm	
WWW.NATIONALFUELGAS.COM	
Your Natural Gas Supplier is:	
National Fuel Gas Distribution Corporation	
3505 VALLEY VIEW RD	
PO BOX 301	
CLARK PA 16113	
WWW.NATIONALFUELGAS.COM	

Budget Plan Summary	
National Fuel	
Plan year ends: Nov 2007	
Current Month Charges:	21.78
Budget Plan Add:	80.22
Monthly Budget Plan Amount:	110.00
Actual Charges to Date:	945.84
Budget Billed to Date:	735.00
Plan Difference to Date:	150.84



This bill image is presented solely for display. Rates displayed are for illustration purposes and do not reflect current or future rates.

Please see other side for more information

Annual Usage

Meter No. 1234567
Read Date 08/15/2007
Present Read 1777
12 Month Total Usage 754 ccf

Gas Usage
Read Type Additional CCF Total Meter CCF
1770 0 7

Next Meter Read on or about 09/14/2007

Residential Bill

What you'll find on

page 1 of your bill
continued:



PO Box 4108
Butler, IN 46204

National Fuel

0708

Account Number 1234567-89

Amount Due DIRECT PAY

We will automatically deduct \$112.00 from your checking account on September 9, 2007. Your Neighbor-For-Neighbor Pledge has been included in your Direct Payment.

12-SH
9-18-VBE-MK-11-3LW
JOHN A DOE
100 N MAIN ST
MEADVILLE PA 16335

123456789

0000000000000000000000000000000000112000004

6 Account Summary

Displays billing, payment and other account activity during the billing period.

7 Usage History Graph

Displays this account's monthly gas usage for a 13-month period, indicating the type of meter reading used for each month's bill.

8 Natural Gas Usage Information

This section provides important information about the meter, including the amount of gas used during the billing period. This section also displays:

- The meter number.
- The next scheduled meter read date for your account.
- Current and previous month's meter readings and the type of meter reading used for that month's billing.
- This account's total yearly gas usage and monthly average.

Service address info



National Fuel

Account Number: 1234567-89
Service Address: 100 MAIN ST
Name: JOHN A DOE
Service Classification: 01-PA RESIDENTIAL

FOR QUESTIONS OR SERVICE CALL NATIONAL FUEL: 1-800-444-3130

General Information

Your Natural Gas Delivery Company is:
National Fuel Gas Distribution Corporation
PO BOX 301
CLARK PA 16113
Office Hours: Monday-Friday 8:30am to 4:30pm
WWW.NATIONALFUELGAS.COM

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Account Summary as of August 17, 2007

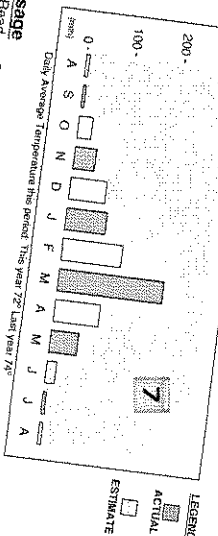
Less Month's Ending Balance
Direct Debit Payment Received
Neighbor-For-Neighbor Charitable Contribution
National Fuel Budget Plan Payment Amount

110.00	110.00
12.00	12.00
2.00	2.00
0.00	0.00
110.00	110.00

Budget Plan Summary

National Fuel	Year ends: Nov 2007	21 78
Current Month Charges:		88 22
Budget Plan Add:		110 00
Monthly Budget Plan Amount:		945 84
Actual Charges to Date:		795 00
Budget Billed to Date:		150 84
Plan Difference to Date:		150 84

Usage History



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Meter No. 1234567
Read Date 08/19/2007
Present Read 1777
Total Consumption (cfd) for 28 days ESTIMATED
12 Month Total Usage 754 cfd

Read Type 1770
Prev. Read Date 07/17/2007
Prev. Read 1770
12 Month Average 62 cfd

Gas Usage

Read Type
COMPANY
Additional CCF 0
Total Meter CCF 7

Next Meter Read on or about 09/14/2007

What you'll find on

page 2 of your bill:

Thank you for your payment. We will automatically deduct \$112.00 from your checking account on September 9, 2007. Please call with any question or complaint prior to the due date. Thank you for your contribution of 2.00 to the Neighbor-For-Neighbor Heat Fund. Please continue your support. This statement is your receipt for income tax purposes.

This statement is

9 National Fuel Messages
This section is used by National Fuel to provide you with important account and customer information.

10 Billing Information
This section provides definitions for terms and abbreviations used on your bill.

11 Current Month Charges
This amount is the total of your gas supply and delivery charges.

12 Gas Supply Charges
Reflects the cost of natural gas National Fuel purchases for its customers. This cost is passed on without mark-up or discount.

13 Delivery Service Charges
If you entered into an agreement with an approved natural gas marketer to provide natural gas for you, that supplier's rates and total charges will be shown in this section if National Fuel is providing a billing service for the marketer.

13 Delivery Service Charges
National Fuel's regulated charges for transporting gas across its distribution system to your service location, regardless of your natural gas supplier.

14 Additional Phone Numbers
This section displays additional phone numbers for those customers with hearing disabilities.

BILLING INFORMATION - Understanding your bill

The State Regulatory Commission approves all charges for gas service. You may review a copy of our current rate schedule at any of our offices. You may also check your monthly bill or to read about various charges on your bill. Terms that may appear on your bill are described below.

Bill Payment: You can pay your bill by mail, by Direct Pay, online or at our local offices. You can also pay at any authorized payment agent where there will likely be a processing fee assessed by the agent at the time of payment.

Budget Plan Add or Drop: This is the amount added to or subtracted from your current bill to equal your budget plan monthly payment amount. CCR- One hundred cubic feet of gas; a measure of heat or gas.

Customer Change: A monthly charge to cover National Gas Distribution Company costs such as maintaining the gas lines, meter reading and billing.



Delivery Service Charge: The charge for the delivery of natural gas from the point of receipt into the Natural Gas Distribution Company's system. The Pennsylvania Public Utility Commission regulates delivery prices and services.

Estimated Reading: Normally we try to read your meter every other month. We have estimated this reading because we were either unable to read your meter, or we were not scheduled to do so.

GAC (Gas Adjustment Charge): A charge that reflects the monthly changes (up or down) in the Company's actual cost of purchased gas.

Natural Gas Supplier: You have chosen your commodity price and charges, which is sold either by volume (cfd or mcf) or heating value (Btu/therms). The Neighbor-For-Neighbor Heat Fund: You may make voluntary donations to this fund to help elderly or disabled individuals or those facing medical emergencies pay for utility bills.

Online Services: You can set up automatic payments, view billing and payment history, sign up for budget billing, and even submit meter readings.

11 Current Month Charges		21.78
Includes the following Gas Supply and Delivery Service Charges:		
2 Gas Supply Charges	 National Fuel	
Commodity	7 cfd x 1.049361	
3 Total Gas Supply Charges:		7.35
3 Delivery Service Charges	 National Fuel	7.35
Customer Change		12.00
Delivery of 7 cfd x 0.408874		2.86
Gas Adjustment Charge of 7 cfd x -.061910		-3.43
Total Delivery Service Charges:		14.43

14 Customers with Hearing Disabilities (TDD/TTY):
Dial 7-1-1 or 1-800-662-1220
For Gas Emergency, provide Relay Operator with 1-800-444-3130
For Billing/Service provide Relay Operator with 1-800-365-3234

