



# Standard Bill Sample

## How to Contact Us

Our emergency number and general phone number can be found here. You can also visit us online to access your account information.

## Easy-to-read Bill Summary

Here you can find a summary of your account activity including current charges, any past due amounts and your total amount due. A detailed breakdown of your charges can be found on page two.

## Energy Usage Information

A 24-month graph displays a snapshot of your energy usage including the average daily temperature for the billing period as well as your average daily cost compared to the previous year. This will help you monitor your usage and energy saving efforts.

## PGW News

Here you will find relevant account information, energy savings tips and more.

## Payment Stub

Tear off this portion of your bill and return it with your payment; the stub includes your account information for your convenience. *Save on the cost of an envelope and stamp* - make a free payment through My Account. Visit [www.pgworks.com](http://www.pgworks.com)



### PHILADELPHIA GAS WORKS

Gas Leak Emergencies: 215-235-1212  
Billing & General Information (English & Espanol): 215-235-1000  
Access Your Account Online: [www.pgworks.com](http://www.pgworks.com)

Page: 1 of 2  
Billing Date: Mar 16, 2012  
Account Number: 1234567890

### MONTHLY STATEMENT

From Feb 10, 2012 thru Mar 15, 2012 (34 Days)

**STANDARD CUSTOMER**  
1017 JEFFREY ST  
PHILADELPHIA PA 19136

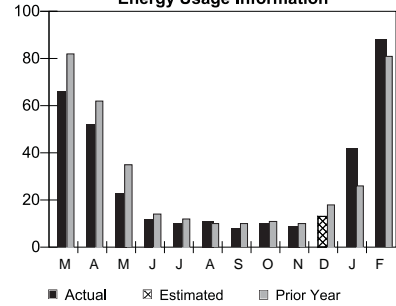
Thank you for your payment of \$77.73

#### Billing Summary

Past Due Amount \$0.00  
Current Charges \$138.00

Total Amount Due By  
**Apr 11, 2012 \$138.00**

#### Energy Usage Information



- Average daily temperature 31.5 °F.
- Your average daily cost is \$4.06 compared to \$4.06 last year.
- For the last 12 months:
  - Your total usage is 344 Ccf.
  - Your average monthly usage is 28.67 Ccf.

Save time and help the environment ... go paperless! Sign up for E-billing today at [www.pgworks.com](http://www.pgworks.com)

Questions about your bill? Please call us before the due date at 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050



Please return this portion with your payment.  
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 1234567890  
Due Date: Apr 11, 2012  
Please Pay: \$138.00

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed: \$



STANDARD CUSTOMER  
1017 JEFFREY ST  
PHILADELPHIA PA 19136



Philadelphia Gas Works  
P.O. Box 11700  
Newark, NJ 07101-4700

001234567890800000000138008



# Standard Bill Sample

**Payments Received**  
 This section details the payments you have made so you can see exactly how you paid and the total amount we received.

**Meter Detail**  
 This section outlines the details of your meter reading including meter number and approximate next meter read date.

**Current Basic Charges**  
 This section details your current charges. Refer to the back of your bill's first page for a detailed explanation of these charges.

**STANDARD CUSTOMER**  
 1017 JEFFREY ST  
 PHILADELPHIA PA 19136

Page: 2 of 2  
 Billing Date: Mar 16, 2012  
 Account Number: 1234567890

<b>Payments Received</b>	Jan 14, 2012	Check .....	\$77.73
	<b>Total Payments</b> .....		<b>\$77.73</b>

**Meter Detail**    Meter #: 9876543    Cycle #: 09    **Next Meter Read:** Apr 11, 2012

From			To			Difference	Usage (Ccf)	Conversion Factor	Total Therms
Date	Reading	Type	Date	Reading	Type				
02/10/2012	4426	Actual	03/15/2012	4514	Actual	88	88.00	1.026	90.27

**Current Basic Charges**    SA ID# 6391234567, 1017 JEFFREY ST  
 Residential Heat & Domestic

<b>Supply Charges</b>		
Commodity Charge 88 Ccf @ \$0.63266 .....		\$55.67
<b>Total Supply Charges</b> .....		<b>\$55.67</b>
<b>Delivery Charges</b>		
Customer Charge @ \$12.00 .....		\$12.00
Distribution Charge 88 Ccf @ \$0.87015 .....		\$76.57
Gas Cost Adjustment @ -\$0.00513 .....		\$-0.45
Weather Normalization Adjustment .....		\$-5.79
<b>Total Delivery Charges</b> .....		<b>\$82.33</b>
<b>Total Current Billing Charges</b> .....		<b>\$138.00</b>