

# Chesapeake/Eastern Shore Bill

## How To Read Your Bill

To help you read your bill, here are the key elements:

- Your account billing date.
- Please make payment by this date.
- Your statement summary identifies and itemizes all charges to your account.
- Your total payment amount for all charges due.
- The location to write in how much you are submitting when paying your bill via check or money order. When submitting a payment, please include the lower portion of the bill.
- Your customer account number. Please remember to include this number on your check or money order when you pay your bill. You will also need to reference this number if you contact us about your gas service.
- Your payment instructions.
- The address to remit your payment to and telephone number of the Chesapeake Utilities location servicing your account.
- Your meter identification number which tells us what kind of meter you have.
- Your service address tells us where gas is being used.
- Your billing period is from the date of your previous meter reading to the date of the present meter reading.
- Your meter reading is broken down by "Present"—this month's reading, "Previous"—last month's reading and the "Difference"—the amount of gas used during the period.
- Your rate is based on your primary natural gas use and amount of usage. RS1H and RS2H identifies residential service heating customers; RS1O and RS2O identifies residential service other customers (for services other than heat).
- Your route-sequence number is the order in which we read your meter.
- Ccf's used identifies the amount of gas you used between the Previous and Present meter readings. This figure is used to calculate your bill.
- Fuel computation identifies how we have arrived at the amount of your bill.
- Your account activity is detailed here. Any payments, charges or adjustments to your account will appear here.

Account Number		Account Name	
01-344354-10333-1		JANE DOE	
9 Meter Number	01-042416		
Account Service Address & Current Phone Number			
1 GAS DR DOVER (000)000-0000 Please call if NOT correct			
Billing Period			
From: 09/09/16		To: 10/03/16	
Meter Readings			
Present	Previous	Difference	
3596	3496	100	
Rate: RS2H	CCF's Used	100	
Route-Sequence	T1- 1		
Fuel Computation			
CUSTOMER CHARGE	0.00		
FIRST	0.00		
NEXT	0.00		
CCF	100 @ 0.683	68.30	
TOTAL		108.83	
IMPORTANT MESSAGE			
For Natural Gas Emergencies or suspected gas leaks in your area, call our 24-hour Emergency Telephone Numbers: NEW CASTLE: 800.427.2883, KENI: 302.734.6730, MILFORD: 302.734.6730. Natural gas has been known to leak into buildings by following other utility lines and underground structures - even if the building does not have gas service.			
Mail Payment To: CHESAPEAKE UTILITIES PO BOX 826531 PHILADELPHIA, PA 19182-6531			
Statement Summary			Total Amount Due
Past Due Gas Other Chgs. Sharing			108.83
			<b>\$108.83</b>
			Total Amount Paid
Date Billed: 10/06/16			
Statement Summary: Past Due Gas, Other Chgs, Sharing			
Total Amount Due: \$108.83			
Paid Due After: 10/20/2016			
Account #: 01-344354-10333-1			
Please return this portion with your payment. Make check payable to: Chesapeake Utilities Corporation. Please bring entire statement when paying in person. Write your account number on your check exactly as shown including dashes.			
Thank you for choosing natural gas for your energy needs. Did you know you can now pay your bill online at www.chpkgas.com? Fees will apply. We appreciate your business.			
Mail Payment To: CHESAPEAKE UTILITIES PO BOX 826531 PHILADELPHIA, PA 19182-6531			
0010034435400103330010002014100600100002000000000153937			

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- The comparison chart will help you understand the amount of gas you use. It shows the present month, the previous month and the same month last year. It also includes:
  - The number of days in each billing period
  - The total Ccf's used in each billing period
  - The average units used daily (calculated by dividing the total Ccf's by the number of days)
  - The average daily temperature
  - The average daily cost