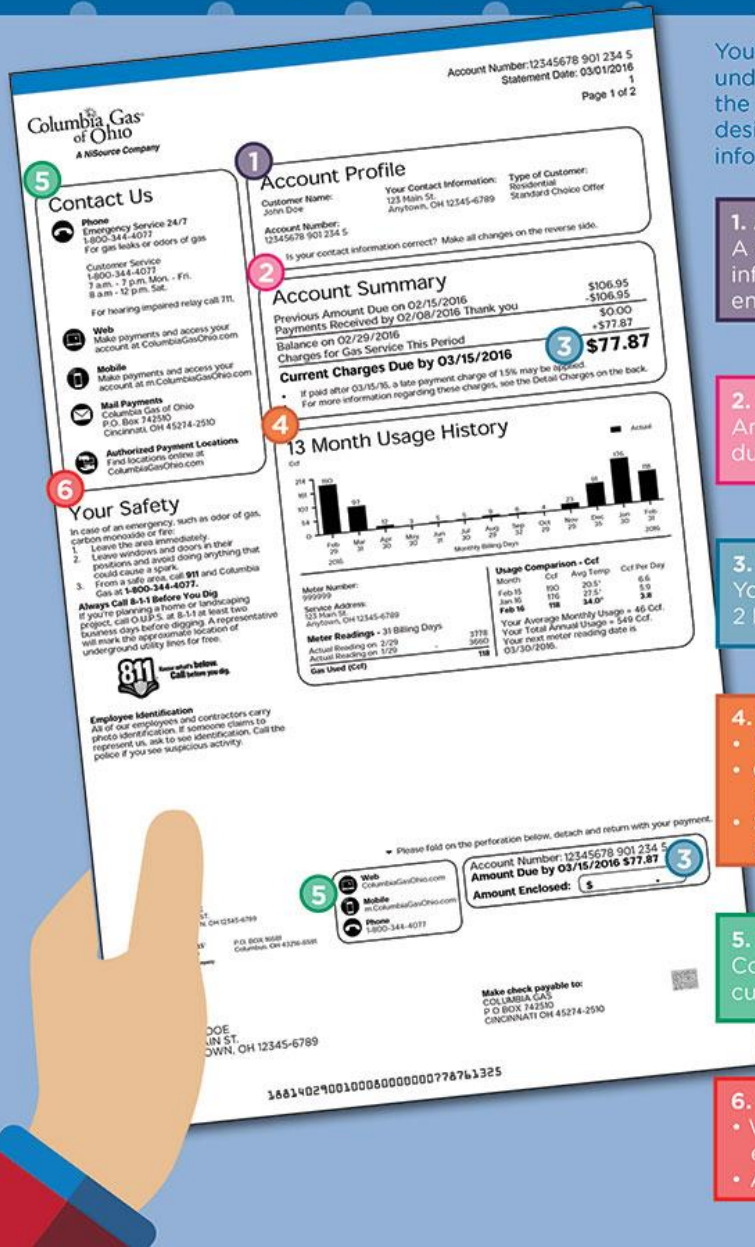


Columbia of Ohio Bill

YOUR BILL. NEW LOOK. SIMPLE TO READ.



Your new energy bill is now easier to read and understand. Based on customer feedback, the new bill's simple and modern layout was designed to help you quickly find the information that matters most.

1. ACCOUNT PROFILE

A quick snapshot of your account, contact information and the programs you're enrolled in.

2. ACCOUNT SUMMARY

An at-a-glance summary of the amount due and due date.

3. EASY TO FIND

Your current charges are easy to find in 2 locations.

4. USAGE HISTORY

- Visually compare 13 months of usage.
- Compare usage by year, month and day, including average temperature.
- Showing our math to calculate your usage.

5. CONTACT US

Contact information for emergencies, customer issues and to make a payment.

6. YOUR SAFETY

- What to do during a natural gas emergency.
- Always call 8-1-1 before you dig.

EASIER TO READ

Larger, more streamlined text. Icons and a simple layout.

PROMINENT ENERGY USAGE INFORMATION

A larger graph that offers 13 months of historical usage.

FOCUS ON SAFETY

Your safety is important. We put more emphasis on tips to help you stay safe around natural gas.

