


# Equitable and Peoples Sample Bill



**PEOPLES GAS**  
NATURAL GAS DELIVERY

www.peoplesgasdelivery.com

Customer Service 866-556-6001  
Gas Emergencies 866-556-6002  
En Español 866-556-6003  
TDD Line 866-556-6007

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|   |                                |                                           |                                       |                              |
|---|--------------------------------|-------------------------------------------|---------------------------------------|------------------------------|
| 1 | <b>Bill Date</b><br>04/09/2017 | <b>Account Number</b><br>0999999999-00001 | <b>Payment Due Date</b><br>05/02/2017 | <b>Amount Due</b><br>\$97.57 |
|---|--------------------------------|-------------------------------------------|---------------------------------------|------------------------------|

**Customer Name** JOHN Q. CUSTOMER  
**Service Address** 123 MAIN ST  
CHICAGO IL 60601-6207

**Activity Since Last Bill**

|                             |           |
|-----------------------------|-----------|
| Previous Balance 03/12/2017 | \$215.74  |
| Payment Received 04/03/2017 | -\$215.74 |
| Balance                     | \$0.00    |
| Total Current Charges       | \$97.57   |
| Total Current Balance       | \$97.57   |

**Rate 1 - Small Residential Service - Heating**

|                       |                       |       |
|-----------------------|-----------------------|-------|
| Meter Number P9999999 | Actual Reading 9/2017 | 8486  |
|                       | Actual Reading 2/2017 | -8410 |
|                       | Gas Used              | 76    |

Therm Conversion 76 x 1.035 BTU Factor = 78.7 Therms

**Delivery Charge**

|                        |         |
|------------------------|---------|
| Customer Charge        | \$33.47 |
| Distribution Charge    | \$15.32 |
| Storage Service Charge | \$3.37  |

**Gas Charge**

|                             |         |
|-----------------------------|---------|
| Natural Gas Savings Program | \$0.74  |
| Environmental Charge        | \$1.82  |
| UEA - Gas Cost Adjustment   | \$0.87  |
| Volume Balancing Adjustment | -\$0.62 |
| Qual Infrastructure Charge  | \$3.14  |

**Tax**

|                       |        |
|-----------------------|--------|
| State Tax             | \$0.09 |
| State Gas Revenue Tax | \$1.89 |
| Chicago Municipal Tax | \$7.28 |

**Total Gas Service Charges** \$97.57

**Total Current Charges** \$97.57

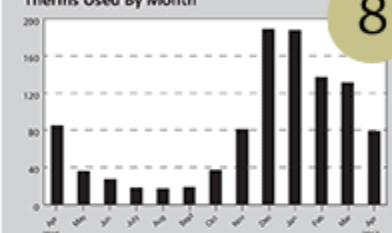
**Messages**  
You can view online by enrolling in the Your Account section of our website.

**Account Summary**

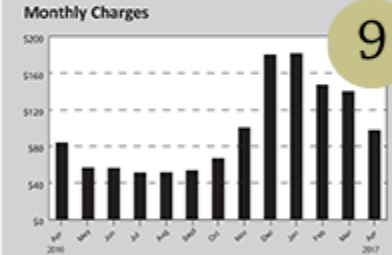
Billing Period: 03/13/2017 to 04/09/2017

|                | APR 2017 | APR 2016 |
|----------------|----------|----------|
| Billing Days   | 28       | 28       |
| Avg Daily Temp | 34°F     | 27°F     |
| Therms Used    | 78.7     | 85.04    |
| Avg Therms/Day | 2.81     | 3.04     |

**Therms Used By Month**



**Monthly Charges**



The Gas Charge is the cost of the gas itself, which is passed directly on to you. The gas charge for April is 35.78 cents per therm and for March was 39.65 per therm.


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ACCOUNT NUMBER: 0999999999-00001

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**PEOPLES GAS**  
NATURAL GAS DELIVERY

Please return this stub with your payment.

Account Number: 0999999999-00001

**Amount Due By** 05/02/2017 **\$97.57**

A 1.5% late fee will be charged on any unpaid balance

Please write your account number on your check.

Amount Enclosed

I want to pledge \$1 per month to the Share the Warmth program, which helps pay energy expenses for those in need. I have added \$1 to my payment.

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Peoples Gas  
PO Box 2968  
Milwaukee, WI 53201-2968

1. Bill date, new 15-digit account number, payment due date and amount due.
2. Name and service address associated with your account.
3. Summary of balance and payment activity since your last bill.

# Equitable and Peoples Sample Bill

4. Service classification, meter reading and conversion to therms.
5. Detailed breakdown of delivery charges, gas charges and taxes that make up your total bill.
6. Important messages from Peoples Gas.
7. Toll-free customer service and emergency phone numbers.
8. Graph summarizing monthly usage in therms.
9. Graph summarizing monthly total charges.
10. Payment due date and amount due.
11. Monthly Share the Warmth donation enrollment.

The image shows a sample bill stub from Peoples Gas. A green circle with the number '2' highlights a message in the 'Messages' section: 'To keep your payment current, please pay \$142.57 by 05/02/2017. A late or partial payment could result in the termination of the payment arrangement and possible disconnection.' Another green circle with the number '1' highlights the payment information table. The table has columns for 'Amount Due By', 'Date', and 'Amount'. The row shows '05/02/2017' and '\$324.93'. Below the table, there is a note: 'A 1.5% late fee will be assessed on any unpaid balance.' The customer's name and address are listed as 'JOHN Q. CUSTOMER, 123 MAIN ST, CHICAGO IL 60601-6207'. The Peoples Gas logo and address are also present.

Messages  
To keep your payment current, please pay \$142.57 by 05/02/2017. A late or partial payment could result in the termination of the payment arrangement and possible disconnection.

ACCOUNT NUMBER: 099999999-00001 Page 1 of 1

Please return this stub with your payment.

**PEOPLES GAS**  
NATURAL GAS DELIVERY

Account Number: 099999999-00001

| Amount Due By                                           | 05/02/2017 | \$324.93 |
|---------------------------------------------------------|------------|----------|
| A 1.5% late fee will be assessed on any unpaid balance. |            |          |
| Please write your payment on your check.                |            |          |
| Amount Due                                              |            |          |

JOHN Q. CUSTOMER  
123 MAIN ST  
CHICAGO IL 60601-6207

Peoples Gas  
PO Box 2968  
Milwaukee, WI 53201-2968

I want to pledge \$1 per month to the Share the Warmth program, which helps pay energy expenses for those in need. I have added \$1 to my payment.

1. If you have a payment arrangement with us, the total payment arrangement balance plus any current charges will appear on your bill's payment stub.
2. The amount you should pay (payment arrangement installment, plus any current charges) will now appear in the Messages section of your bill. For multipage bills, messages may appear on subsequent pages and not on the first page as shown in the sample bill to the left.