

What you'll find on

page 2 of your bill:

Thank you for your payment. We will automatically deduct \$112.00 from your checking account on September 9, 2007. Please call with any question or complaint prior to the due date. Thank you for your contribution of 2.00 to the Neighbor-For-Neighbor Heat Fund. Please continue your support. This statement is your receipt for income tax purposes.

This statement is

9 National Fuel Messages
This section is used by National Fuel to provide you with important account and customer information.

10 Billing Information
This section provides definitions for terms and abbreviations used on your bill.

11 Current Month Charges
This amount is the total of your gas supply and delivery charges.

12 Gas Supply Charges
Reflects the cost of natural gas National Fuel purchases for its customers. This cost is passed on without mark-up or discount.

13 Delivery Service Charges
If you entered into an agreement with an approved natural gas marketer to provide natural gas for you, that supplier's rates and total charges will be shown in this section if National Fuel is providing a billing service for the marketer.

14 Additional Phone Numbers
This section displays additional phone numbers for those customers with hearing disabilities.

BILLING INFORMATION - Understanding your bill

The State Regulatory Commission approves all charges for gas service. You may review a copy of our current rate schedule at any of our offices. You may also check your monthly bill or to read about various charges on your bill. Terms that may appear on your bill are described below.

Bill Payment: You can pay your bill by mail, by Direct Pay, online or at our local offices. You can also pay at any authorized payment agent where there will likely be a processing fee assessed by the agent at the time of payment.

Budget Plan Add or Deduct: This is the amount added to or subtracted from your current bill to equal your budget plan monthly payment amount. CCR- One hundred cubic feet of gas; a measure of heat or gas.

Customer Charge: A monthly charge to cover National Gas Distribution Company costs such as maintaining the gas lines, meter reading and billing.

Delivery Service Charge: The charge for the delivery of natural gas from the point of receipt into the Natural Gas Distribution Company's system. The Pennsylvania Public Utility Commission regulates delivery prices and services.



Estimated Reading: Normally we try to read your meter every other month. We have estimated this reading because we were either unable to read your meter, or we were not scheduled to do so.

GAC (Gas Adjustment Charge): A charge that reflects the monthly changes (up or down) in the Company's actual cost of purchased gas.

Gas Supply Charges (Commodity): The charges for basic gas supply service, which is sold either by volume (cubic feet or meg) or heating value (Btu/therms). The Natural Gas Supplier you have chosen sets commodity prices and charges.

Neighbor-For-Neighbor Heat Fund: You may make voluntary donations to this fund to help elderly or disabled individuals or those facing medical emergencies pay for utility bills.

Online Services: You can set up automatic payments, view billing and payment history, sign up for budget billing, and even submit meter readings.

11 Current Month Charges		21.78
Includes the following Gas Supply and Delivery Service Charges:		
2 Gas Supply Charges	 National Fuel	
Commodity	7 ccf x 1.049361	
3 Total Gas Supply Charges:		7.35
3 Delivery Service Charges	 National Fuel	7.35
Customer Charge		12.00
Delivery of 7 ccf x 0.408874		2.86
Gas Adjustment Charge of 7 ccf x -.061910		-3.43
Total Delivery Service Charges:		14.43

14 Customers with Hearing Disabilities (TDD/TTY):
Dial 7-1-1 or 1-800-662-1220
For Gas Emergency, provide Relay Operator with 1-800-444-3130
For Billing/Service provide Relay Operator with 1-800-365-3234

